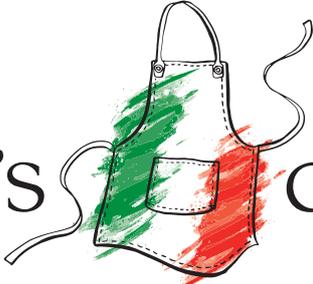


nonna's  cucina

Made with love, shared with joy.

ISSUE#11
SEPTEMBER 2021

NEWSLETTER



Volunteers' Thank You

We thanked all our volunteers for their dedication and service to Nonna's Cucina. Read more on Page 6.



CONTENTS

- 3 Message from the President**
- 4 Charter of Rights**
- 5 Message from the General Manager**
- 6 Past Events**
 - Christmas In July
 - Nonna's Briscola World Cup
- 11 Multilingual COVID Support Line**
- 12 September Mini Quiche Special**
- 13 Crossword Puzzle**
- 14 Compliance**
- 15 Merchandise & Gift Vouchers**
- 16 How You Can Contribute**

Crossword Puzzle Answers

- | | |
|-----------------------|----------------------|
| 1. Pappardelle | 6. Ravioli |
| 2. Spaghetti | 7. Macaroni |
| 3. Tortellini | 8. Fettuccine |
| 4. Penne | 9. Rigatoni |
| 5. Lasanga | 10. Linguine |

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 NonnasCucinaItalianMeals

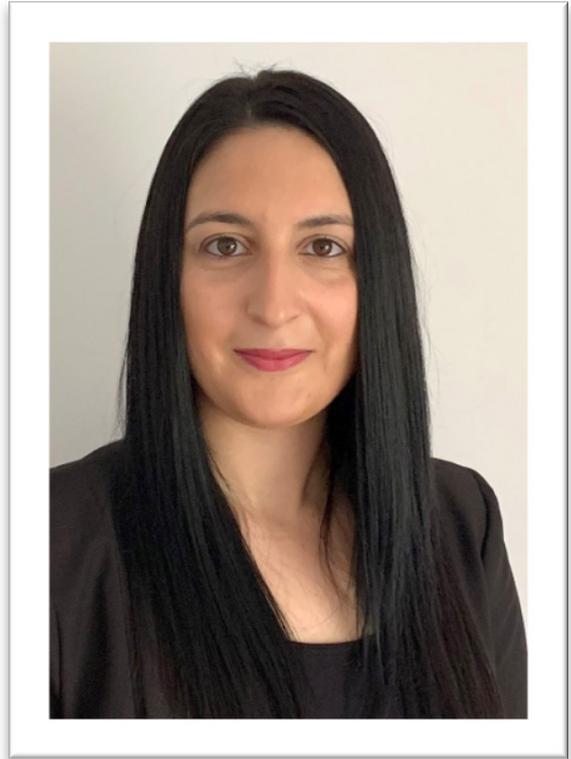
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A message from President - Rebecca Staltari

The team at Nonna's Cucina have been busy this quarter. The team hosted an appreciation lunch to express gratitude to our volunteers who generously contribute to our charity. We are so glad that we were finally able to get together. It was an enjoyable day as you will see from the pictures on page 6.

Turn to page 8 for details about our successful fundraising event, Nonna's Briscola World Cup. A special thank you to the many businesses and people that contributed to the day. These business owners and individuals give generously, and we thank them for their support. Congratulations John and Richard for taking out first place and becoming our first ever cup champions!

The management committee want to especially thank the leadership team and all staff for working positively together to make Nonna's Cucina stronger. There have been many challenges and changes over the last few years and this team has stepped up to strengthen our relationships within the sector. A group of passionate and talented individuals working together to create and



deliver meaningful services to our community. We see you all, and we thank you.

This edition is jam packed, so please enjoy and take advantage of our specials. Once again, thank you for being a part of the big Nonna's Cucina family.

Rebecca
President



Keep an eye out for
'Nonna's Big Day Out'
our event coming up in November
for the Adelaide Italian Festival.



Australian Government
Department of Health



Australian Government
Aged Care Quality and Safety Commission

Charter of Aged Care Rights

All people receiving Australian Government funded residential care, home care or other aged care services in the community have rights.

I have the right to:

1. safe and high-quality care and services;
2. be treated with dignity and respect;
3. have my identity, culture and diversity valued and supported;
4. live without abuse and neglect;
5. be informed about my care and services in a way I understand;
6. access all information about myself, including information about my rights, care and services;
7. have control over and make choices about my care, and personal and social life, including where choices involve personal risk;
8. have control over, and make decisions about, the personal aspects of my daily life, financial affairs and possessions;
9. my independence;
10. be listened to and understood;
11. have a person of my choice, including an aged care advocate, support me or speak on my behalf;
12. complain free from reprisal, and to have my complaints dealt with fairly and promptly;
13. personal privacy and to have my personal information protected;
14. exercise my rights without it adversely affecting the way I am treated.

If you have concerns about the aged care you are receiving, you can:

- talk to your aged care provider, in the first instance,
- speak with an aged care advocate on **1800 700 600** or visit **opan.com.au**, for support to raise your concerns, or
- contact the **Aged Care Quality and Safety Commission** on **1800 951 822** or visit its website, **agedcarequality.gov.au**. The Commission can help you resolve a complaint about your aged care provider.

A message from General Manager - Marco Staltari

The past few months have been some of the busiest for Nonna's Cucina. We were delighted to receive a visit from MP Joe Szakacs late in May, who was keen to see exactly what we do here at Nonna's Cucina.

In June, we celebrated la Festa della Repubblica Italiana (Italian Republic Day), a significant day in Italian culture and one for all Italians to recognise and honour. Later in June, The South Australian Italian Association (SAIA) celebrated its 70th birthday, a magnificent milestone. I would like to congratulate and thank SAIA for all the work they have done thus far for the Italian community in South Australia. Italian cooking is our passion, and it is something we are always happy to share with others, especially with the younger generation. Rosa Matto and our staff had a lot of fun passing on recipes and cooking tips to the students at Mount Gambier High School, who took to the cooking class fantastically and created some delicious flavours. Being happy to share our culture also means we are excited to learn more about other cultures, which is why we are delighted to sign a Memorandum of Understanding with the Ngopamuldi Aboriginal Corporation. We are looking forward to working with them soon.

July was a great month for all Italian soccer fans as we watched and celebrated the Italian National team's success in the European Championship. Siamo Campioni d'Europa! A massive thank you to the Marche Club who donated the proceeds made from hosting the final game at their beautiful venue. Unfortunately, only weeks later the celebrations were put to a stand still as Adelaide went into lockdown after a COVID-19 outbreak. The lockdown was a stressful time at Nonna's Cucina, as for many other businesses, but I would like to commend the staff who were superb during the lockdown. At the end of July, all Nonna's Cucina staff were fortunate to have the opportunity to receive a COVID-19 vaccine. Providing staff with the vaccine is important for our organisation as we work closely with Aged Care and look to keep our community as safe as possible.



August saw us host two massive events that had to be rescheduled due to the Adelaide lockdown. Our early volunteer Christmas function was a beautiful afternoon put together for our amazing volunteers. It was fantastic to be able to give back to the volunteers and say thanks for all the dedication and time they give to Nonna's Cucina, we are so grateful. The next day we hosted a huge fundraiser event, Nonna's Briscola World Cup. The day was an unbelievable success and definitely something we will consider doing again. Thank you to our sponsors ACM, Tony & Marks, 1800-GOT-JUNK and Patriitti Wines, and thank you to all those who donated and supported the events.

Our accountant Ron Yates will be missed at Nonna's Cucina as he enjoys the start of retirement. His wealth of knowledge was a huge benefit for us and was a great support to the younger generation in the office at Nonna's Cucina. I would like to welcome Anita to the Nonna's Cucina Family, who will be stepping into Ron's position.

Marco
General Manager

Christmas in July

Nonna's Christmas in July had to be delayed due to South Australia's lockdown but was eventually held in August as a celebration of our fantastic volunteers that dedicate priceless hours to Nonna's Cucina. The San Giorgio La Molara Club played venue to a wonderful day, brilliantly MC'd by our very own volunteer Joe from Entertaining Events. The day included a special visit from Santa who came bearing gifts for our volunteers in appreciation for everything they do for the community. Some lucky volunteers even walked home with some brilliant raffle prizes! Everyone enjoyed the delicious four-course meal prepared by our very own executive chef Stefan Dimasi and his amazing team.

After the COVID lockdown prevented us from having the function on the original date, we thought we would not be able to host something for our volunteers, but thankfully we were able to go ahead safely adhering to COVID restrictions. It was truly a wonderful day, and we hope all our volunteers enjoyed it as much as we did.

Nonna's would like to extend a big thank you to our sponsors for the function, ACM Concrete and 1800-GOT-JUNK. We look forward to all our volunteers joining us at our next volunteer function.

Thank You Volunteers





Nonna's Briscola World Cup

Nonna's Briscola World Cup was another event we spent a lot of time organising and something we were very excited to present to the Adelaide community. The fundraiser was aimed at bringing as many people as possible together to enjoy a classic Italian card game, delicious traditional Italian food, and great company. COVID restrictions were put in place so we could achieve this aim safely and responsibly. Thankfully the restrictions did not impact the event too heavily and we were able to host a fantastic day which we are proud of.

Fundraisers such as Nonna's Briscola World Cup allow us to keep our meal delivery prices low and provide a better all-round service to our clients. For this we are super grateful for everyone who attended, donated, bought raffle tickets or drinks at the bar. We are especially thankful for our events sponsors, Tony & Marks, ACM Concrete, Studio Victoria, Patritti Wines and 1800-GOT-JUNK, and everyone else who supported the event. Thank you to Joe from Entertaining Events for doing a fantastic job hosting the day as MC.

Congratulations to our winners on the day, well played! We hope to repeat this event sometime soon and hope to see even more people at the next fundraiser.







In 2019 ACM Concrete, owned by 3 brothers, became our first major sponsor since opening in 1999.

ACM Concrete has a strong family history of concreting, with both a father and uncle in the industry for over 50 years. Starting in our early teens, we often helped our father Michele on the job site. With concrete in the blood, it was inevitable that the family business would carry on.

At ACM Concrete, we pride ourselves in our reliability, professionalism and workmanship. We approach each job as if it is our own, working with clients to transform their concepts and visions into a reality.

It is often said that “A sign a of a good tradesman is one who calls when they say they’ll call, arrive on the job on time and clean up after themselves as if they were never there”. ACM Concrete operates this way as we understand what our clients want.

As Members of the Master Builders South Australia, licensed builders and over 20 years of experience, you are guaranteed to get the best quality finish every time.

Give them a call on 0411 063 177.



Multilingual Older Persons COVID-19 Support Line

Italian 1800 549 844

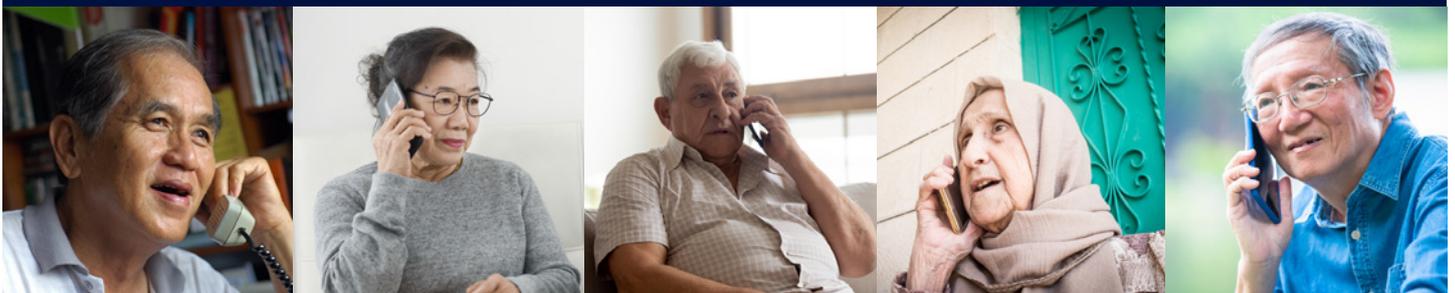
Mandarin 1800 549 847

Greek 1800 549 845

Cantonese 1800 549 848

Vietnamese 1800 549 846

Arabic 1800 549 849



The Multilingual Older Persons COVID-19 Support Line provides information about COVID-19 and can support you to connect with aged care services, dementia care and other support services. It is available in Arabic, Cantonese, Greek, Italian, Mandarin and Vietnamese. All calls are free.

Visit www.picacalliance.org for more information about the support line and to download brochures in the six languages.

Support Line hours:

FREE CALL

**2pm - 5pm (Melbourne time) Monday - Friday
Excluding public holidays**

The Multilingual Older Persons COVID-19 Support Line is funded by the Australian Government of Health and is a joint initiative of:



This initiative complements the Older Persons COVID-19 Support Line which is supported by:



**SEPTEMBER NEWSLETTER
SPECIAL OFFER
\$2.50*
Mini Quiches**

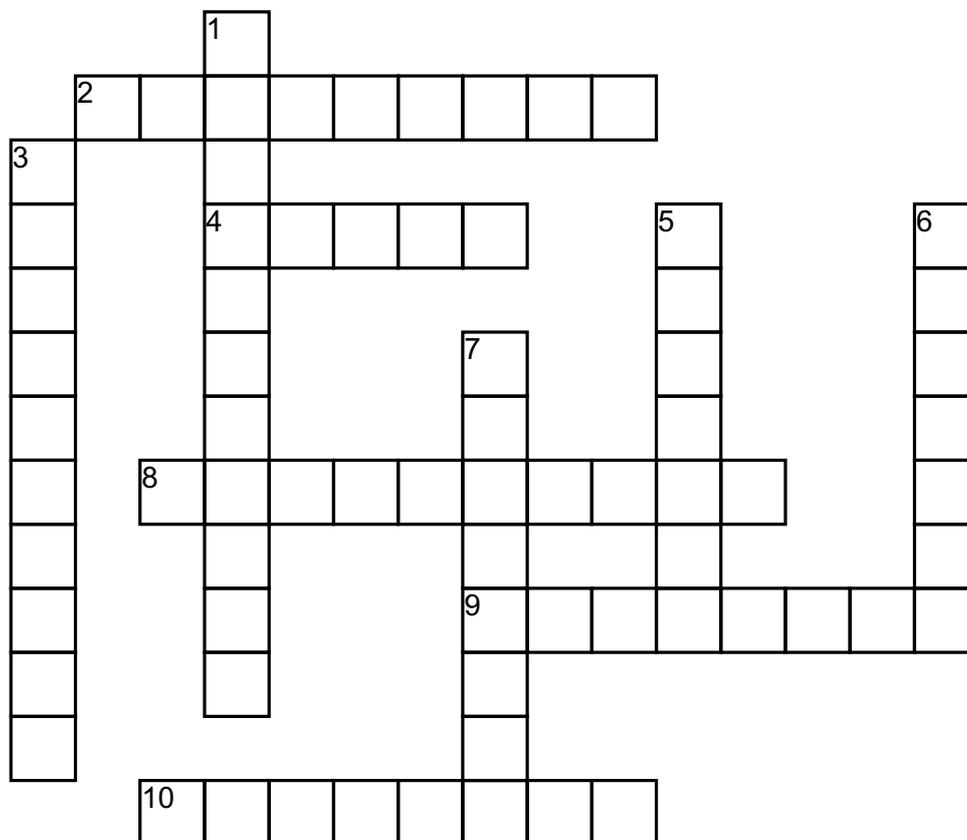


PLACE YOUR ORDER TODAY!

PHONE (08) 8240 3491 or EMAIL reception@nonnascucina.com.au

*MINIMUM ORDER OF 10. MUST BE PRE-ORDERED. PICKUP ONLY.

How Well Do You Know Your Pasta?



Across

- 2. This pasta made in long, slender, solid strings & is typically served with sauce.
- 4. This pasta is in the form of short wide tubes.
- 8. This pasta is made in ribbons.
- 9. This pasta is in the form of short hollow fluted tubes.
- 10. This pasta is in the form of narrow ribbons.

Down

- 1. This pasta is in the form of broad flat ribbons, & is usually served with a meat sauce.
- 3. Small squares of pasta that are stuffed with meat or cheese and then rolled and formed into small rings.
- 5. A baked Italian dish consisting of wide strips of pasta cooked and layered with meat or vegetables, cheese, and tomato sauce.
- 6. Small pasta envelopes containing ground meat, cheese, or vegetables.
- 7. A variety of pasta formed in narrow tubes.

Answers Page 2

Proud Bronze Sponsor of Nonna's Cucina



Compliance

Hope you've had a warm and safe winter and tried to stay positive during the winter lockdowns and are excited as much as Nonna's Cucina, that Spring is finally here!!

It was great to meet some new faces and catch up with everyone at the Volunteers Christmas in July (August) Party. I had a great day and I think I speak for everyone when I say the Food from Chef Stefan and his team was Buonissimo!

We have had a few busy months at Nonna's with our annual SA Health Food & Safety Audit, which was conducted in June. We had a great response from the auditors on the day and the report has come through which we follow up on and strive to be the industry leader in Food Safety & Quality in the community.

As part of our commitment here at Nonna's Cucina, we have come together the past 18 months to combat the COVID-19 pandemic with putting in extra personal protective equipment (PPE) for staff & volunteers, adhering to strict food and safety standards along with strict housekeeping standards. This winter the staff and some volunteers have had the annual flu vaccinations & for the first time going one step further we have



decided to book in and get our COVID-19 vaccination to help stop the spread!

It was great to see the South Australian community administering over 1 million doses of the COVID-19 vaccination by 13th August and over 50% of all Australians having at least one dose, protecting our loved ones and the community.

Well Done everyone!

We have our annual HACCP accreditation audit through Global Compliance Certification scheduled in September 2021. Last year's audit was successful in the implemented procedures, as they were maintained in accordance with HACCP and deemed compliant.

Saverio Catanzariti

An illustration of four diverse people (two women and two men) standing side-by-side. They are all wearing bright-colored hoodies with the word 'VOLUNTEER' printed on the front. The woman on the far left is wearing a yellow hoodie, the man next to her is wearing an orange hoodie, the woman next to him is wearing a red hoodie, and the man on the far right is wearing a dark blue hoodie. They are all holding a red heart in their hands. Above them is a red banner with white text that says 'VOLUNTEERS ARE NEEDED'.

We are currently looking for volunteer drivers.

If you have some spare time and would like to volunteer, contact us on 8240 3491 or send an email to reception@nonnascucina.com.au

NONNA'S SPECIAL MERCHANDISE

BAGS
\$10

HATS
\$20

BOTTLE
OPENERS
\$3

APRONS
\$20

GIFT
VOUCHERS
AVAILABLE

PLACE YOUR ORDER TODAY!

PHONE (08) 8240 3491 or EMAIL
reception@nonnascucina.com.au





Monetary Donations

As Nonna's Cucina is a not-for-profit organization, we have many different ways in which you can support us. You can make a direct cash contribution to the organization and can stay anonymous if you wish, or become a sponsor and have your brand advertised by us.

You can even become a Nonna's Cucina member for a small yearly fee.

We also have sponsorship packages for businesses/families to promote themselves within the communities. Call if you would like to receive a pack.

All donations to Nonna's Cucina are tax deductible.

Donate today and help your community.

Bequest to Nonna's Cucina in your Will

Why not leave the gift of love by bequeathing funds or property to Nonna's Cucina?

By supporting us with this generous gift of love, you will provide ongoing services to our most vulnerable in our community.

If you are considering supporting a dedicated and reliable service in your will, consider Nonna's Cucina. We would be very grateful for your consideration.

A donation to Nonna's Cucina would provide funding for equipment and supporting consumers who struggle to pay for their meals.



Government of South Australia
Department of Human Services



Australian Government
Department of Health



Australian Government



myagedcare

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Made with love, shared with joy.

12 Hardy Street
Royal Park SA 5014
Ph: 8240 3491